

Ajinkya Patil

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CUSTOMER & TECHNICAL SUPPORT
EXECUTIVE (VOICE / NON-VOICE | WFH)

Professional Summary

Final-year B.Tech student with basic Python knowledge and a strong interest in customer and technical support roles. Skilled in handling customer interactions through voice, chat, and email with clear and professional communication. Familiar with basic IT troubleshooting, problem-solving, and structured support processes. Actively seeking a remote customer support role to improve communication skills and gain corporate work experience.

Skills

- Python (basic scripting & error understanding)
- Written and verbal English communication (voice, chat & email)
- Basic IT troubleshooting (login, app & connectivity issues)
- Customer support & issue resolution
- MS Excel / Google Sheets (basic)
- Remote work discipline & time management

Work Experience

Technical & Customer Support Practice (Remote)

Self-Learning | June 2025 – Present

Responsibilities:

- Practiced handling customer queries through voice, chat, and email in a professional and polite manner
- Worked on basic IT troubleshooting such as login issues, application errors, and connectivity problems
- Guided users with step-by-step solutions and confirmed issue resolution
- Used basic Python knowledge to understand error messages and perform simple data checks

Education

Priyadarshini Bhagwati College of Engineering |
2022-2026

B.tech in Electrical Engineering
Expected Graduation: 2026