

Pratik Meshram

Highly motivated recent graduate with a strong foundation in technology and a passion for problem-solving. Eager to leverage technical knowledge and excellent communication skills to provide exceptional customer support.



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EDUCATION

Graduation Degree (BE CSE)

Pimpri Chinchwad College of Engineering
Pune

06/2020 - 07/2023

8.30 CGPA/10

Graduation Diploma

Bajaj Polytechnic Chandrapur

07/2018 - 04/2020

84.63%

HSC

Bhawanji Bhai Chawan Junior College

05/2017 - 02/2018

49.69%

SSC

Bhawanji Bhai Chawan High School

05/2015 - 03/2016

61.60%

WORK EXPERIENCE

Process Executive

Hexaware Technologies

06/2024 - Present

Mihan, Nagpur

Hexaware Technologies is a BPS service provider, specializing in digital transformation and customer experience solutions.

Achievements/Tasks

- Recognized as a top performer within the team for delivering exceptional service.
- Mentored and guided new hires, enhancing overall team efficiency.
- Proactively reviewed and refined call-handling techniques with insights from quality analysts.

SKILLS

Problem Solving

Adaptability

Communication

Leadership

Time Management

Customer Service

Critical Thinking

Decision Making

Teamwork

CERTIFICATES

Accenture Developer Program (08/2022 - 09/2022)

I Participate and Completed The Accenture's Developer Program Which is organized by Forage.

LANGUAGES

Marathi

Native or Bilingual Proficiency

English

Limited Working Proficiency

Hindi

Native or Bilingual Proficiency

INTERESTS

Gaming

Cricket

Reading Books

Movies